

At WillWise, we're dedicated to helping you create a legally sound and personalized will that meets your needs. However, if you're not fully satisfied, we're here to help.

You'll be eligible for a refund under the following conditions:

- 1. **Request within 7 days:** Refund requests must be made within 7 days of your payment.
- Unmet requests or doubts: You'll need to show that your requests, doubts, or customizations weren't addressed to your satisfaction.
- 3. Email request: Refund requests are only accepted via email at **a@willwise.lawyer**.

We'll review your request carefully and may reach out for additional details to understand how we fell short. Our goal is to make sure every customer gets the clarity and customization they need.

If you have any questions about this policy or need support, don't hesitate to email us. We're here to ensure you have a smooth and confident experience with WillWise!